

Quality Policy

The JRL Group continually strives to improve the way it operates. Our quality management system provides the framework to monitor and improve performance.

Key Objectives

- Continue to enhance customer satisfaction by meeting the requirements of the project.
- Maintain our quality management system in compliance with the requirements of ISO9001:2015.
- Maintain the controlled growth of the business.

It is therefore the policy of the JRL Group that:

- We are committed to be an established and recognised leader in the construction industry, providing high quality products and services to our customers in a risk managed environment.
- We are committed to maintaining and continually improving our quality management system in compliance with the requirements of ISO9001:2015.
- In pursuit of our goals, we will continually improve our products and processes through continual review and stakeholder feedback.
- Our management system enables us to meet the requirements of our customers and enhance customer satisfaction, while meeting the needs of our business and maintaining a safe, responsible work environment with the agility to respond to change.
- We will comply with all legislative and regulatory requirements that apply to our business to deliver fully compliant projects
- Every employee of the JRL Group applies their talent, both individually and in teams to:
 - Support the implementation of our management system while identifying and contributing to its improvement.
 - Verify that completed works comply with the specification.
- The management team periodically review our objectives and set targets in line with this policy.
- This quality policy and its objectives are communicated and understood throughout the organisation.
- Our quality management system is defined in our procedures and supporting documents.
- Every employee adheres to the spirit as well as the letter of this policy.

This policy applies to our head office and all our sites. A notice board displaying this policy is accessible to all present at all of these locations.



Kevin Keegan

Director

January 2023